

# FACTS

## WHAT DOES NORTH DALLAS BANK & TRUST CO. DO WITH YOUR PERSONAL INFORMATION?

### Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share and protect your personal information. Please read this notice carefully to understand what we do.

### What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and account balances
- Payment history and transaction history
- Account transactions and checking account information

When you are *no longer* our customer, we continue to share your information as described in this notice.

### How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons North Dallas Bank & Trust Co. chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does North Dallas Bank & Trust Co. share?	Can you limit this sharing?
<b>For our everyday business purposes--</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes--</b> to offer our products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	No	We don't share
<b>For our affiliates' everyday business purposes--</b> information about your transactions and experiences	No	We don't share
<b>For our affiliates' everyday business purposes--</b> information about your creditworthiness	No	We don't share
<b>For nonaffiliates to market to you</b>	No	We don't share

### Questions?

Call (972)716-7100 or go to [www.ndbt.com](http://www.ndbt.com)

## What we do

<p><b>How does North Dallas Bank &amp; Trust Co. protect my personal information?</b></p>	<p>To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.</p> <p>We maintain other physical, electronic and procedural safeguards to protect this information and we limit access to those employees for whom access is appropriate.</p>
<p><b>How does North Dallas Bank &amp; Trust Co. collect my personal information?</b></p>	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> <li>- Open an account or apply for a loan</li> <li>- Make deposits or withdrawals from your account or provide account information</li> <li>- Give us your contact information</li> </ul> <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>
<p><b>Why can't I limit all sharing?</b></p>	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> <li>- sharing for affiliates' everyday business purposes - information about your creditworthiness</li> <li>- affiliates from using your information to market to you</li> <li>- sharing for nonaffiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing. [See below for more on your rights under state law.]</p>

## Definitions

<p><b>Affiliates</b></p>	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <p>- <i>North Dallas Bank &amp; Trust Co. has no affiliates.</i></p>
<p><b>Nonaffiliates</b></p>	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <p>- <i>North Dallas Bank &amp; Trust Co. does not share with nonaffiliates so they can market to you.</i></p>
<p><b>Joint marketing</b></p>	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <p>- <i>North Dallas Bank &amp; Trust Co. doesn't jointly market.</i></p>

## Other important information

### Special Notice For Texas Residents

**HOW TO FILE A COMPLAINT.** We are chartered/licensed/registered under the laws of the state of Texas and by state law are subject to regulatory oversight by the Texas Department of Banking. Any consumer wishing to file a complaint against us should contact the Texas Department of Banking through one of the means indicated below:

**In Person or U.S. Mail:** Texas Department of Banking  
Consumer Assistance Activities  
2601 North Lamar Boulevard, Suite 300  
Austin, TX 78705-4294

**Telephone No.:** (877) 276-5554  
**Email:** [consumer.complaints@dob.texas.gov](mailto:consumer.complaints@dob.texas.gov)  
**Website:** <http://www.dob.texas.gov>